

Queensland Public Oral Health Services: March Quarter 2010

From 1 January 2010 – 31 March 2010, there were 240,258 patient visits in public dental clinics across Queensland, including 128,199 adult (16 years and over) and 112,059 child visits. 107,623 adult patients were on the Assessment waiting list as at 31 March 2010. Of the patients on the waiting list, the breakdown of priority categories was as follows:

0.02%	Acute Emergency (Trauma, including loss of function, swelling, uncontrolled haemorrhage, supervening infection) Median waiting time 1 day
0.02%	Acute Immediate (Any medical condition where failure to give dental care would adversely affect general health or the commencement of urgent medical treatment) Median waiting time 7 days
0.07%	Urgent A (Pain that is worse at night or keeps patient awake) Median waiting time 27 days
0.15%	Urgent B and C (Broken Denture, ulceration or pain from denture) Median waiting time 30 days
1.97%	Urgent D (Lost fillings / Broken tooth) Median waiting time 58 days
2.13%	Routine A and B (Special needs referral and Dentures) Median waiting time 25 days
8.48%	Routine Other (Self-Identified OH need) Median waiting time is not available*
87.16%	Other (General request for care eg Check Up) Median waiting time 854 days

*The data source used to capture this information is currently being verified and will be updated as soon as accurate data is available

Queensland Public Oral Health Services: June Quarter 2010

From 1 April 2010 – 30 June 2010, there were 246,194 patient visits in public dental clinics across Queensland, including 124,257 adult (16 years and over) and 121,937 child visits. 110,838 adult patients were on the Assessment waiting list as at 30 June 2010. Of the patients on the waiting list, the breakdown of priority categories was as follows:

0.02%	Acute Emergency (Trauma, including loss of function, swelling, uncontrolled haemorrhage, supervening infection) Median waiting time 1 day
0.02%	Acute Immediate (Any medical condition where failure to give dental care would adversely affect general health or the commencement of urgent medical treatment) Median waiting time 8 days
0.06%	Urgent A (Pain that is worse at night or keeps patient awake) Median waiting time 27 days
0.16%	Urgent B and C (Broken Denture, ulceration or pain from denture) Median waiting time 29 days
1.44%	Urgent D (Lost fillings / Broken tooth) Median waiting time 44 days
2.29%	Routine A and B (Special needs referral and Dentures) Median waiting time 22 days
9.14%	Routine Other (Self-Identified OH need) Median waiting time is not available*
86.87%	Other (General request for care eg Check Up) Median waiting time 786 days

*The data source used to capture this information is currently being verified and will be updated as soon as accurate data is available

Median Wait (days)

Priority Categories*:	Jan. to Mar. 2010	Apr. to Jun. 2010
Acute emergency	1	1
Acute immediate	7	8
Urgent A	27	27
Urgent B and C	30	29
Urgent D	58	44
Routine A and B	25	22
Routine Other	n/a	n/a
Other	854	786

* Priority Categories Description

Priority	Priority Description (OH = Oral Health)
Acute Emergency	Trauma including loss of function, Swelling, Uncontrolled haemorrhage, Supervening infection.
Acute Immediate	Any medical condition where failure to give dental care would adversely affect general health or the commencement of urgent medical treatment.
Urgent A	Pain that is worse at night or keeps patient awake. Pain in teeth with hot food or fluid and/or with biting/chewing. Taking prescribed pain killers or antibiotics for the dental problem.
Urgent B and C	Denture - Broken denture, ulceration or pain from denture (B) or Pain which is worse in the middle of the day. Pain in teeth with cold food or fluid. Pain in teeth with salty, sweet or impacted food. (C)
Urgent D	Lost fillings / Broken tooth: Broken or lost filling or crown. Broken tooth.
Routine A and B	Special needs Referral from an aligned agency for assessment, such as drug rehabilitation, refugees, institutionalised. Prioritised access for Indigenous people. Intellectually or physically disabled, homebound, confined to a wheelchair (A). Dentures - Existing denture does not fit or has some other problem. (B)
Routine Other	Self - Identified OH need eg periodontal disease, dental caries, impacted wisdom teeth, dentures required, chipped teeth.
Other	General request for care eg Check Up.