



Group 1 Text Mild Change  
 Group 2 Text Substantial Change  
 Group 3 Text Significant Change (Recommend Review)  
 Data Unavailable Data Unavailable \* Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	Attendances						% Attendance Variation						% Seen Within Time						Average Waiting Times						Off Stretcher Times <sup>a</sup>												
		Triage Categories						Triage Categories						Triage Categories						Triage Categories						Triage Categories												
		1*	2*	3*	4*	5*	Total*	1*	2	3	4	5	Total*	1	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*	Total	< 15 mins	Hrs lost	< 30 mins	Hrs lost			
	<b>Benchmark</b>																																					
	<b>Queensland</b>	756	8,723	35,975	36,706	6,746	88,906	19%	5%	4%	-3%	-18%	-1%	97%	75%	58%	63%	70%	70%	64%	0	11	42	59	50	46	95%	2,471	89%	1,170								
Cairns	Cairns Base Hospital	28	497	1,423	1,378	201	3,527	-38%	-8%	-6%	-3%	-2%	-6%	100%	82%	63%	71%	91%	71%	0	9	30	46	40	33	62%	119	90%	69									
Central Queensland	Gladstone Hospital	6	81	365	1,070	294	1,816		14%	-16%	-3%	-11%	-6%	100%	83%	84%	83%	93%	85%	0	7	19	36	41	32	99%	2	99%	1									
	Rockhampton Base Hospital	32	314	1,577	1,294	134	3,351	10%	21%	17%	-10%	-15%	3%	97%	93%	60%	68%	90%	68%	1	7	36	52	42	39	91%	12	98%	3									
Children's Health Services	Royal Children's Hospital	12	247	752	1,201	191	2,403	50%	17%	5%	-9%	-19%	-4%	100%	100%	54%	71%	96%	71%	0	6	35	48	37	38	88%	4	99%	0									
	Ipswich Hospital	27	243	1,212	1,835	399	3,716	17%	-9%	-8%	-4%	-14%	-7%	100%	74%	51%	45%	61%	51%	0	10	46	94	115	71	53%	205	84%	115									
Darling Downs - West Moreton	Toowoomba Hospital	20	175	1,222	1,764	104	3,285	54%	-9%	6%	-12%	-37%	-7%	95%	70%	56%	41%	69%	49%	0	10	39	94	79	66	86%	18	98%	4									
	Gold Coast Hospital	67	833	2,775	1,569	195	5,439	91%	19%	12%	3%	12%	11%	97%	42%	29%	41%	70%	36%	0	23	94	96	87	80	59%	173	87%	77									
Mackay	Robina Hospital	7	335	1,763	1,356	140	3,601	-46%	-13%	3%	20%	-27%	5%	100%	72%	46%	52%	85%	53%	0	11	54	75	61	57	62%	37	94%	11									
	Mackay Base Hospital	24	197	1,178	1,450	141	2,990	-20%	-23%	4%	-8%	-19%	-6%	96%	84%	74%	72%	88%	75%	0	8	24	43	36	33	93%	4	99%	1									
Mater	Mater Adult Public Hospital	7	169	853	1,237	180	2,446	250%	17%	19%	-18%	-28%	-7%	100%	78%	48%	40%	63%	47%	0	8	42	86	75	63	45%	81	87%	24									
	Mater Children's Public Hospital	17	178	969	2,061	111	3,336	89%	10%	-9%	3%	-70%	-7%	71%	70%	67%	71%	92%	70%	6	9	29	47	35	39	71%	13	97%	2									
Metro North	Caboolture Hospital	17	409	1,447	1,283	206	3,362	6%	-1%	-1%	0%	-15%	-1%	76%	60%	43%	51%	94%	52%	3	12	52	81	24	55	41%	202	76%	115									
	Redcliffe Hospital	17	538	1,877	1,603	145	4,180	-26%	14%	7%	-7%	-31%	0%	94%	93%	67%	71%	86%	73%	1	2	31	50	54	35	55%	158	83%	68									
	Royal Brisbane and Women's Hospital	137	787	2,315	1,536	620	5,395	7%	1%	-12%	-6%	-7%	-7%	100%	78%	65%	75%	86%	73%	0	12	36	44	47	35	35%	302	81%	110									
Metro South	The Prince Charles Hospital	36	417	1,470	1,188	184	3,295	71%	17%	13%	23%	8%	17%	100%	83%	90%	93%	97%	91%	0	7	14	22	27	16	53%	70	94%	11									
	Logan Hospital	40	525	2,680	1,547	205	4,997	14%	11%	12%	-8%	-2%	4%	95%	71%	35%	36%	68%	41%	1	10	69	104	89	72	45%	313	78%	180									
Mt Isa	Princess Alexandra Hospital	144	646	1,749	954	213	3,706	80%	9%	-7%	-7%	18%	-2%	100%	79%	49%	53%	66%	58%	0	13	50	77	79	49	50%	174	88%	74									
	Queen Elizabeth II Jubilee Hospital	12	305	1,181	1,173	226	2,897	-20%	7%	-12%	0%	1%	-5%	100%	97%	73%	66%	83%	73%	0	4	26	58	45	37	49%	119	78%	70									
	Redland Hospital	3	178	1,688	1,260	308	3,437	-63%	-17%	13%	7%	-16%	6%	100%	86%	50%	55%	91%	57%	0	8	46	66	49	52	50%	100	88%	42									
Sunshine Coast - Wide Bay	Mount Isa Hospital	4	87	624	1,250	706	2,671	300%	58%	48%	2%	-35%	-4%	100%	93%	88%	87%	93%	89%	0	4	17	28	32	25	93%	3	99%	1									
	Bundaberg Hospital	19	294	1,309	1,140	160	2,922	36%	20%	18%	-22%	-37%	-5%	100%	68%	77%	74%	90%	76%	0	10	23	42	43	30	81%	37	96%	21									
	Caloundra Hospital	5	141	740	734	84	1,704	-38%	28%	-13%	5%	18%	-2%	100%	65%	60%	67%	90%	65%	0	14	34	51	38	40	77%	43	92%	30									
	Gympie Hospital	11	111	721	1,024	245	2,112	175%	-1%	12%	5%	66%	12%	100%	80%	67%	67%	90%	70%	0	9	33	52	45	42	83%	12	96%	6									
	Hervey Bay Hospital	5	93	647	1,422	579	2,746	-29%	-21%	29%	-17%	5%	-5%	80%	87%	85%	80%	90%	83%	4	5	18	36	49	33	76%	20	96%	5									
	Maryborough Hospital	1	94	353	947	477	1,872	-50%	7%	4%	-5%	-12%	-5%	100%	83%	81%	82%	93%	85%	0	7	19	35	29	29	95%	1	99%	0									
Townsville	Nambour Hospital	23	396	1,362	956	120	2,857	-34%	-3%	13%	-1%	-29%	2%	96%	48%	31%	37%	61%	37%	0	19	80	118	104	82	47%	229	78%	123									
	Townsville Hospital	35	433	1,723	2,474	178	4,843	13%	10%	9%	3%	-56%	0%	97%	95%	81%	70%	80%	77%	0	6	20	43	43	31	91%	21	98%	7									

**Section A:-** Displays attendance numbers based on monthly data extract supplied to corporate office.  
**Section B:-** Compares the attendance rates with those 12 months prior.  
**Section C:-** Shows the number of Attendances that are Seen within time as a percentage of the total attendances and compares the percentage seen times against the National Benchmarks.  
 (ATS1- within 2 mins, ATS2-within 10 mins, ATS3-within 30 mins, ATS4-within 60 mins, ATS5-within 120 mins)  
 Colour coding for Triage 1:- Group 1: <=98% Group 2:<=95% Group 3:<=90%; Triage 2:- Group 1: <=78% Group 2:<=75% Group 3:<=70%;  
 Triage 3:- Group 1: <=73% Group 2:<=70% Group 3:<=65%; Triage 4 & 5:- Group 1: <=67% Group 2:<=62% Group 3:<=60%.  
**Section D:-** Shows the average waiting time for each Triage Category; Arrival to treatment (excludes Did Not Waits)  
**Section E:- (QAS Data)** Percentage of patients that are off the stretcher < 15 mins & < 30mins. Total hours lost when Off Stretcher > 15 mins & > 30 mins



Group 1 **Text** Mild Change  
 Group 2 **Text** Substantial Change  
 Group 3 **Text** Significant Change (Recommend Review)  
 [Pattern] Data Unavailable  
 \* Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	% Did Not Waits Triage Categories						% of Admissions / Transfers Triage Categories						Access Block (*including admissions to OBS/DEM)				Admitted Triage Categories						Average Length of Stay Triage Categories					
		1*	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	6	8	8*	12	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*	Total
	<b>Benchmark</b>	0%	0%	3%	9%	12%	6%	83%	61%	35%	11%	3%	26%	65%	66%	65%	84%	05:31	07:37	08:15	08:03	05:19	07:58	06:12	04:30	03:44	02:40	01:46	03:05
	<b>Queensland</b>	0%	0%	3%	9%	12%	6%	89%	59%	37%	16%	4%	30%	39%	51%	50%	67%	05:48	11:54	10:34	10:18	03:38	10:43	04:06	03:49	03:08	02:24	01:36	02:45
Cairns	Cairns Base Hospital	0%	1%	1%	6%	11%	4%	100%	62%	36%	9%	2%	16%	93%	98%	93%	100%	02:15	03:09	03:45	03:40	02:43	03:33	00:00	02:28	01:56	01:40	01:12	01:38
Central Queensland	Gladstone Hospital	0%	0%	0%	3%	8%	3%	81%	55%	29%	8%	0%	23%	54%	69%	61%	84%	06:02	08:39	08:48	08:08	11:02	08:35	03:25	04:59	03:13	02:13	01:12	02:46
	Rockhampton Base Hospital	0%	1%	3%	7%	7%	5%	92%	62%	33%	11%	10%	24%	73%	85%	76%	95%	05:20	06:59	06:13	06:11	03:55	06:19	04:39	02:55	02:36	02:13	01:49	02:19
Children's Health Services	Royal Children's Hospital	0%	0%	0%	1%	4%	1%	93%	72%	47%	13%	3%	28%	62%	84%	84%	97%	04:28	05:23	05:29	06:05	05:18	05:35	04:23	03:08	03:47	03:40	02:55	03:35
Darling Downs - West Moreton	Ipswich Hospital	0%	0%	3%	19%	23%	13%	95%	77%	40%	10%	2%	25%	48%	67%	67%	86%	05:17	07:20	07:28	07:58	04:05	07:29	02:31	03:33	03:03	02:57	01:59	02:58
	Toowoomba Hospital	0%	0%	2%	16%	24%	10%	90%	52%	28%	7%	3%	26%	41%	60%	57%	84%	04:39	07:11	09:23	09:10	04:32	08:28	07:36	05:08	05:06	03:33	02:40	04:29
Gold Coast	Gold Coast Hospital	0%	1%	11%	21%	27%	13%	100%	55%	32%	9%	0%	24%	42%	64%	58%	82%	08:39	07:33	09:33	10:03	00:00	09:12	00:00	04:47	03:52	02:59	01:50	03:26
	Robina Hospital	0%	0%	6%	10%	14%	7%	58%	54%	26%	6%	2%	17%	68%	86%	85%	96%	04:18	05:05	05:28	05:22	01:26	05:19	02:59	03:26	02:46	02:02	01:22	02:19
Mackay	Mackay Base Hospital	0%	1%	1%	5%	10%	4%	71%	63%	45%	14%	2%	28%	40%	63%	56%	83%	05:08	08:50	09:19	10:22	08:18	09:29	08:05	03:18	03:46	03:30	02:23	03:28
Mater	Mater Adult Public Hospital	0%	0%	2%	12%	22%	9%	100%	67%	43%	10%	3%	23%	69%	88%	80%	97%	05:18	05:37	05:44	06:31	04:39	05:54	00:00	02:11	02:33	01:55	01:27	02:03
	Mater Children's Public Hospital	0%	0%	0%	2%	5%	1%	94%	69%	44%	14%	7%	34%	35%	59%	58%	84%	07:50	07:55	08:24	07:43	04:11	08:07	02:29	04:28	03:47	03:03	01:21	03:16
Metro North	Caboolture Hospital	0%	0%	3%	15%	8%	8%	94%	90%	37%	9%	2%	32%	59%	81%	81%	94%	05:21	05:18	06:12	06:43	04:02	05:55	00:00	02:38	03:39	03:14	02:26	03:22
	Redcliffe Hospital	0%	0%	1%	6%	17%	3%	74%	47%	33%	12%	4%	27%	40%	56%	56%	83%	05:38	07:35	08:37	08:19	04:00	08:02	05:57	04:17	04:52	03:13	02:08	03:52
	Royal Brisbane and Women's Hospital	1%	1%	3%	8%	10%	5%	94%	70%	34%	11%	2%	29%	76%	91%	90%	99%	03:05	04:28	05:11	05:20	02:15	04:54	03:46	03:19	02:58	02:15	01:47	02:35
	The Prince Charles Hospital	0%	0%	0%	4%	9%	2%	80%	41%	23%	10%	7%	21%	35%	53%	53%	76%	06:50	08:07	09:31	10:07	09:44	09:14	04:32	05:48	04:54	04:06	02:48	04:38
Metro South	Logan Hospital	0%	1%	8%	19%	20%	11%	72%	57%	42%	16%	6%	37%	38%	62%	60%	85%	05:56	07:58	08:45	09:09	08:44	08:22	07:46	05:46	05:34	04:09	03:19	05:00
	Princess Alexandra Hospital	0%	0%	3%	8%	20%	5%	92%	69%	38%	11%	2%	28%	36%	55%	58%	82%	05:19	07:25	08:21	07:36	05:07	07:55	11:42	04:18	03:51	03:16	01:52	03:24
	Queen Elizabeth II Jubilee Hospital	0%	0%	3%	11%	16%	7%	100%	58%	31%	8%	5%	22%	44%	64%	60%	82%	04:25	08:00	08:58	07:51	03:59	08:33	00:00	05:22	03:37	02:39	01:41	03:03
	Redland Hospital	0%	1%	2%	5%	6%	4%	100%	49%	23%	8%	2%	11%	78%	91%	91%	97%	03:55	04:20	05:18	03:54	04:45	04:40	00:00	02:46	02:05	01:30	01:08	01:33
Mt Isa	Mount Isa Hospital	0%	0%	1%	5%	8%	4%	95%	49%	24%	8%	3%	20%	46%	61%	58%	80%	05:50	09:09	09:23	09:52	03:02	09:13	22:33	05:26	03:21	02:22	01:45	02:58
Sunshine Coast - Wide Bay	Bundaberg Hospital	0%	0%	2%	5%	7%	3%	60%	67%	38%	15%	4%	29%	41%	55%	61%	74%	08:05	09:11	08:34	07:52	07:45	08:31	05:30	02:39	02:04	01:53	01:20	01:58
	Caloundra Hospital	0%	0%	2%	6%	10%	4%	100%	64%	36%	11%	1%	21%	76%	91%	88%	97%	04:20	04:17	04:58	05:17	03:19	04:54	00:00	02:26	02:07	01:44	01:23	01:49
	Gympie Hospital	0%	0%	2%	7%	11%	5%	80%	47%	30%	13%	4%	16%	57%	76%	73%	91%	07:24	06:42	07:35	06:29	05:34	06:56	03:44	04:43	03:12	02:09	01:37	02:18
	Hervey Bay Hospital	0%	0%	0%	3%	7%	3%	100%	35%	26%	8%	2%	11%	79%	91%	90%	97%	10:09	04:44	04:42	04:15	03:59	04:32	00:00	04:11	02:45	01:52	01:02	01:52
	Maryborough Hospital	0%	0%	0%	4%	6%	4%	96%	78%	52%	28%	13%	46%	34%	51%	50%	72%	06:10	10:06	10:32	10:32	07:18	10:19	00:00	04:47	04:12	04:03	02:25	04:05
	Nambour Hospital	0%	0%	6%	19%	33%	10%	83%	67%	36%	14%	3%	27%	35%	49%	49%	64%	06:03	11:11	11:38	10:58	11:31	11:13	05:49	04:49	03:30	02:26	01:35	02:52
Townsville	Townsville Hospital	0%	0%	1%	8%	16%	5%																						

**Section F:-** Compares the percentage of DNW's against the State for each Triage Category.  
**Section G:-** Shows the number of Admission / Transfers / Died in ED for each ATS as a percentage of total attendances.  
**Section H:-** Shows the percentage of Inpatient Admissions / Transfers / Died in ED admitted within 6, 8, and 12 hrs after arrival.  
 (excluding Admissions to DEM & the Observation Ward: Departure Status 8 & 9); (8\* including Admissions to DEM & the Observation Ward: Departure Status 8 & 9).  
 Colour coding for 8hrs column based on QLD Health benchmark. Colouring for % column:- Group 1:- between 61-63.7% Group 2:- between 58.1% - 60.9% Group 3:- <= 58%.  
**Section I:-** Shows the average length of stay for Admitted presentations for each Triage Category (Departure Status of 1,3,6,7,8,9; excludes Did Not Waits)  
**Section J:-** Shows the average length of stay for Non-Admitted presentations for each Triage Category (Departure Status of 2,5; excludes Did Not Waits)

## Emergency Department Presentations by Triage and Departure Status for September 2009

Facility	Triage 1							Triage 2							Triage 3						
	Admitted	Discharged	Transferred	Did Not Wait	Left Against Advice	Died in ED	Dead On Arrival	Admitted	Discharged	Transferred	Did Not Wait	Left Against Advice	Died in ED	Dead On Arrival	Admitted	Discharged	Transferred	Did Not Wait	Left Against Advice	Died in ED	Dead On Arrival
Bundaberg Hospital	16	1	2					136	145	9		4		293	953	24	22	16			1
Caboolture Hospital	12	1	4					252	119	30	2	6		580	731	60	47	29			
Cairns Base Hospital	19	3	2			4		270	193	20	3	9	2	497	863	22	19	19	1		2
Caloundra Hospital	1	2	2					42	46	52		1		187	436	96	16	5			
Gladstone Hospital	2		2			2		48	29	2		2		119	232	11	1	2			
Gold Coast Hospital	58	7	1			1		415	379	13	6	18	2	759	1,641	26	317	32			
Gympie Hospital	6		3			2		61	36	10		4		227	443	34	14	3			
Hervey Bay Hospital	2	1	2					38	46	6		3		185	444	9	2	7			
Ipswich Hospital	17	2	4			4		156	63	17		6	1	544	596	30	32	10			
Logan Hospital	23	6	5		1	4	1	185	282	29	4	22	2	551	1,792	65	204	67	1		
Mackay Base Hospital	11	10	1			2		107	87		1	2		302	842	6	16	10			2
Maryborough Hospital	0		1					2	59	31		2		25	258	66	1	3			
Mater Adult Public Hospital	5	2						103	58	4		4		347	447	34	17	8			
Mater Children's Public Hospital	15		2					101	58	19				363	544	56		6			
Mount Isa Hospital	2		1			1		42	42	1		2		141	459	1	9	14			
Nambour Hospital	11		5			6	1	267	77	39		11	2	679	545	35	75	26	1		1
Princess Alexandra Hospital	95	38	3		3	5		361	267	7	1	8	2	726	919	17	58	29			
Queen Elizabeth II Jubilee Hospital	10				1	1		199	92	10	1	3		436	666	15	38	26			
Redcliffe Hospital	11		3			2	1	444	55	37		1	1	643	1,118	56	15	45			
Redland Hospital	1		2					75	71	27	1	2	2	397	1,110	131	37	12	1		
Robina Hospital	6		1					152	148	31		4		477	1,085	84	102	15			
Rockhampton Base Hospital	22	6	2			2		158	131	14	2	7	2	430	1,062	23	50	12			
Royal Brisbane and Women's Hospital	99	33	1	1	1	2		360	401	12	7	7		748	1,457	15	74	21			
Royal Children's Hospital	11	1						151	93	3				247	501	4					
The Prince Charles Hospital	30	1	3		1	1		284	117	8	1	7		473	955	24	5	12	1		
Toowoomba Hospital	13	1	4			2		126	40	7		1	1	477	693	15	27	9	1		
Townsville Hospital	25	5	1		1	3		276	133	13		9	2	593	1,062	23	9	34	1		1
<b>Queensland</b>	<b>523</b>	<b>120</b>	<b>57</b>	<b>1</b>	<b>8</b>	<b>44</b>	<b>3</b>	<b>4,811</b>	<b>3,267</b>	<b>451</b>	<b>29</b>	<b>145</b>	<b>19</b>	<b>11,446</b>	<b>21,854</b>	<b>982</b>	<b>1,207</b>	<b>472</b>	<b>7</b>	<b>7</b>	<b>7</b>

Source: Queensland Health Emergency Department Data Collection

## Emergency Department Presentations by Triage and Departure Status for September 2009

Facility	Triage 4							Triage 5							Total
	Admitted	Discharged	Transferred	Did Not Wait	Left Against Advice	Died in ED	Dead On Arrival	Admitted	Discharged	Transferred	Did Not Wait	Left Against Advice	Died in ED	Dead On Arrival	
Bundaberg Hospital	84	982	3	58	13			5	142		11	1		1	2,922
Caboolture Hospital	164	882	14	188	34	1		12	174	2	16	2			3,362
Cairns Base Hospital	213	1,055	8	82	20			8	166	1	23	3			3,527
Caloundra Hospital	76	572	32	47	7			2	73	1	8				1,704
Gladstone Hospital	93	943	3	30	1			7	260		24			3	1,816
Gold Coast Hospital	106	1,127	1	327	8			4	137		52	1	1		5,439
Gympie Hospital	96	836	12	74	6			2	214	1	26	1		1	2,112
Hervey Bay Hospital	171	1,188	13	45	5			23	510	1	43	2			2,746
Ipswich Hospital	229	1,158	10	355	83			13	278		93	15			3,716
Logan Hospital	145	1,087	13	290	12			15	150		40				4,997
Mackay Base Hospital	81	1,292		77				3	123		14	1			2,990
Maryborough Hospital	18	823	56	37	13			3	435	8	29	2			1,872
Mater Adult Public Hospital	164	888	15	154	16			3	138		39				2,446
Mater Children's Public Hospital	186	1,819	18	35	3			3	102		6				3,336
Mount Isa Hospital	96	1,077	2	57	18			11	635		53	7			2,671
Nambour Hospital	250	487	13	184	22			15	59		40	6			2,857
Princess Alexandra Hospital	153	710	3	77	11			11	157	1	43	1			3,706
Queen Elizabeth II Jubilee Hospital	125	891	8	132	17			3	180	2	37	4			2,897
Redcliffe Hospital	137	1,200	10	96	160			3	101		24	17			4,180
Redland Hospital	86	1,082	21	68	3			10	274	6	18				3,437
Robina Hospital	111	1,086	16	133	10			0	121		19				3,601
Rockhampton Base Hospital	100	1,091	5	90	8			0	122		9			3	3,351
Royal Brisbane and Women's Hospital	185	1,221		125	5			20	533	2	64	1			5,395
Royal Children's Hospital	132	1,050		18	1			20	164		7				2,403
The Prince Charles Hospital	114	1,010	13	49	2			3	163	1	17				3,295
Toowoomba Hospital	174	1,288	5	291	6			2	76		25	1			3,285
Townsville Hospital	350	1,846	6	190	81		1	5	137	1	28	7			4,843
<b>Queensland</b>	<b>3,839</b>	<b>28,691</b>	<b>300</b>	<b>3,309</b>	<b>565</b>	<b>1</b>	<b>1</b>	<b>206</b>	<b>5,624</b>	<b>27</b>	<b>808</b>	<b>72</b>	<b>1</b>	<b>8</b>	<b>88,906</b>

Source: Queensland Health Emergency Department Data Collection