



Group 1 Text Mild Change
 Group 2 Text Substantial Change
 Group 3 Text Significant Change (Recommend Review)

Data Unavailable

* Denotes colouring not applied as data sample too small or N/A

HOSPITAL	Attendances					Total*	% Attendance Variation					Total*	% Did Not Wait					Total	% Seen Within Time					Total	% of Admissions / Transfers					Total	
	1*	2*	3*	4*	5*		1*	2	3	4	5		1*	2	3	4	5		1	2	3	4	5		1*	2*	3*	4*	5*		
Benchmark																															
Queensland	800	9,337	40,085	43,289	7,662	101,173	3%	4%	5%	2%	-12%	2%	0%	0%	4%	11%	16%	8%	99%	80%	75%	70%	70%	83%	61%	33%	10%	3%	24%		
Bundaberg Hospital	10	314	1,444	1,435	179	3,382	-17%	29%	24%	-4%	-25%	7%	0%	0%	1%	6%	12%	4%	100%	66%	66%	62%	88%	65%	80%	51%	28%	7%	2%	20%	
Caboolture Hospital	23	455	1,587	1,591	301	3,957	-26%	3%	-11%	12%	39%	2%	0%	1%	6%	25%	19%	14%	87%	53%	32%	40%	86%	42%	87%	64%	40%	12%	2%	29%	
Cairns Base Hospital	32	517	1,760	1,556	197	4,062	-37%	-11%	21%	13%	15%	12%	0%	0%	3%	10%	22%	6%	100%	79%	52%	58%	86%	60%	88%	59%	34%	13%	4%	28%	
Caloundra Hospital	2	172	895	778	100	1,947	-60%	33%	-4%	4%	-2%	2%	0%	0%	2%	7%	6%	4%	100%	68%	50%	63%	90%	59%	100%	74%	35%	13%	1%	28%	
Gladstone Hospital	5	87	457	1,247	333	2,129	0%	19%	-9%	1%	-16%	-4%	0%	0%	1%	4%	13%	4%	100%	76%	82%	77%	90%	80%	80%	68%	34%	11%	2%	17%	
Gold Coast Hospital	73	879	3,035	1,706	204	5,897	-5%	16%	7%	2%	0%	6%	0%	0%	13%	18%	22%	13%	99%	44%	30%	49%	75%	40%	89%	55%	26%	9%	4%	25%	
Gympie Hospital	5	129	790	1,262	363	2,549	-29%	26%	29%	16%	159%	31%	0%	0%	2%	8%	14%	7%	100%	74%	61%	61%	84%	65%	80%	67%	36%	8%	2%	19%	
Hervey Bay Hospital	10	139	717	1,656	633	3,155	100%	19%	9%	-8%	5%	-1%	0%	0%	1%	4%	8%	4%	100%	82%	79%	77%	88%	80%	100%	47%	29%	12%	6%	17%	
Ipswich Hospital	28	245	1,379	2,022	436	4,110	27%	3%	-1%	-10%	-28%	-8%	0%	0%	2%	17%	20%	11%	100%	75%	51%	44%	68%	51%	96%	75%	44%	11%	3%	26%	
Logan Hospital	51	546	2,832	1,737	266	5,432	70%	8%	7%	-6%	25%	4%	0%	1%	11%	22%	24%	14%	96%	75%	33%	33%	70%	39%	69%	45%	22%	10%	5%	20%	
Mackay Base Hospital	34	232	1,395	1,760	150	3,571	62%	4%	34%	0%	-9%	11%	0%	0%	2%	8%	10%	5%	100%	80%	65%	62%	83%	65%	76%	56%	21%	5%	1%	15%	
Maryborough Hospital	4	100	372	1,168	527	2,171	33%	41%	-9%	1%	-7%	-2%	0%	0%	1%	3%	10%	4%	75%	79%	82%	82%	92%	84%	100%	47%	25%	7%	1%	11%	
Mater Adult Public Hospital	8	196	1,012	1,334	214	2,764	14%	-1%	19%	-23%	-11%	-9%	0%	0%	3%	15%	35%	11%	100%	86%	44%	35%	53%	43%	88%	67%	42%	15%	2%	27%	
Mater Children's Public Hospital	11	235	1,095	2,560	164	4,065	-39%	15%	-7%	3%	-56%	-5%	0%	0%	0%	4%	4%	3%	100%	61%	54%	55%	91%	57%	100%	54%	42%	9%	5%	20%	
Mount Isa Hospital	6	124	708	1,475	826	3,139	50%	68%	39%	1%	-36%	-6%	0%	1%	1%	9%	20%	10%	100%	94%	85%	71%	80%	77%	83%	52%	27%	7%	1%	12%	
Nambour Hospital	22	423	1,465	1,095	136	3,141	-12%	-6%	0%	6%	-14%	1%	0%	0%	6%	23%	29%	12%	100%	48%	30%	38%	75%	38%	95%	81%	55%	24%	7%	46%	
Princess Alexandra Hospital	129	638	1,883	1,083	245	3,978	11%	-2%	-6%	-2%	34%	-2%	0%	0%	4%	8%	19%	5%	100%	82%	45%	48%	66%	55%	76%	58%	39%	16%	7%	35%	
Queen Elizabeth II Jubilee Hospital	9	327	1,319	1,362	228	3,245	-25%	14%	1%	-2%	-15%	0%	0%	0%	4%	15%	20%	9%	100%	95%	75%	69%	79%	75%	100%	64%	37%	8%	4%	26%	
Redcliffe Hospital	33	613	2,085	1,770	175	4,676	10%	23%	2%	-9%	-28%	-2%	0%	0%	2%	9%	18%	5%	97%	92%	65%	66%	85%	70%	100%	87%	35%	9%	2%	31%	
Redland Hospital	8	177	1,893	1,516	345	3,939	-43%	-24%	4%	8%	0%	4%	0%	0%	4%	9%	6%	6%	100%	76%	39%	42%	88%	46%	88%	55%	26%	7%	5%	18%	
Robina Hospital	4	267	1,847	1,672	146	3,936	-64%	-39%	-5%	32%	-22%	2%	0%	0%	7%	16%	25%	11%	100%	70%	44%	46%	77%	48%	100%	54%	31%	9%	3%	22%	
Rockhampton Base Hospital	34	385	1,978	1,497	124	4,018	55%	20%	34%	0%	-1%	17%	0%	1%	3%	8%	13%	5%	97%	58%	53%	61%	86%	58%	94%	47%	23%	6%	2%	19%	
Royal Brisbane and Women's Hospital	153	799	2,567	1,755	628	5,902	2%	-2%	-11%	7%	-15%	-5%	1%	1%	5%	12%	12%	7%	100%	79%	59%	71%	88%	69%	69%	49%	32%	12%	4%	26%	
Royal Children's Hospital	8	259	761	1,617	210	2,855	-11%	15%	-1%	-8%	-2%	-4%	0%	0%	1%	3%	4%	2%	100%	99%	52%	61%	94%	65%	75%	63%	33%	9%	8%	20%	
The Prince Charles Hospital	34	429	1,640	1,415	187	3,705	-11%	19%	10%	21%	-15%	13%	0%	0%	1%	5%	10%	3%	100%	78%	90%	91%	94%	89%	91%	70%	37%	9%	2%	29%	
Toowoomba Hospital	26	194	1,230	2,300	134	3,884	86%	-15%	-7%	5%	29%	1%	4%	1%	1%	16%	36%	11%	100%	69%	54%	39%	66%	47%	92%	65%	44%	9%	3%	23%	
Townsville Hospital	38	456	1,939	2,920	211	5,564	0%	-3%	16%	14%	-49%	8%	0%	0%	0%	9%	20%	6%	100%	92%	81%	61%	70%	71%	97%	66%	37%	14%	6%	27%	

Section A:- Displays attendance numbers based on monthly data extract supplied to corporate office.
Section B:- Compares the attendance rates with those 12 months prior.
Section C:- Compares the percentage of DNW's against the State for each Triage Category.
Section D:- Shows the number of Attendances that are Seen within time as a percentage of the total attendances and compares the percentage seen times against the National Benchmarks.
 (ATS1- within 2 mins, ATS2-within 10 mins, ATS3-within 30 mins, ATS4-within 60 mins, ATS5-within 120 mins)
 Colour coding for Triage 1:- Group 1: <=98% Group 2:<=95% Group 3:<=90%; Triage 2:- Group 1: <=78% Group 2:<=75% Group 3:<=70%;
 Triage 3:- Group 1: <=73% Group 2:<=70% Group 3:<=65%; Triage 4 & 5:- Group 1: <=67% Group 2:<=62% Group 3:<=60%.
Section E:- Shows the number of Admission / Transfers for each ATS as a percentage of total attendances.



Group 1 Text Mild Change Text Data Unavailable
 Group 2 Text Substantial Change * Denotes colouring not applied as data sample too small or N/A
 Group 3 Text Significant Change (Recommend Review)

Access Block
(*including admissions to OBS/DEM)

HOSPITAL	8	8*	12	16	24
Benchmark	65%				
Queensland	64%	62%	82%	90%	97%
Bundaberg Hospital	64%	60%	83%	88%	97%
Caboolture Hospital	50%	50%	78%	91%	99%
Cairns Base Hospital	46%	45%	60%	73%	91%
Caloundra Hospital	58%	59%	69%	79%	93%
Gladstone Hospital	98%	93%	100%	100%	100%
Gold Coast Hospital	63%	60%	85%	92%	98%
Gympie Hospital	92%	91%	99%	100%	100%
Hervey Bay Hospital	60%	57%	81%	88%	97%
Ipswich Hospital	83%	83%	97%	99%	100%
Logan Hospital	49%	49%	74%	85%	96%
Mackay Base Hospital	80%	78%	93%	98%	100%
Maryborough Hospital	82%	82%	93%	96%	100%
Mater Adult Public Hospital	61%	53%	77%	84%	95%
Mater Children's Public Hospital	85%	76%	96%	99%	100%
Mount Isa Hospital	92%	92%	100%	100%	100%
Nambour Hospital	46%	46%	66%	78%	93%
Princess Alexandra Hospital	62%	60%	84%	92%	98%
Queen Elizabeth II Jubilee Hospital	53%	58%	83%	97%	100%
Redcliffe Hospital	75%	74%	93%	97%	100%
Redland Hospital	52%	50%	72%	81%	93%
Robina Hospital	64%	58%	84%	92%	99%
Rockhampton Base Hospital	70%	63%	90%	95%	99%
Royal Brisbane and Women's Hospital	54%	54%	78%	87%	98%
Royal Children's Hospital	82%	75%	91%	97%	100%
The Prince Charles Hospital	91%	90%	100%	100%	100%
Toowoomba Hospital	66%	66%	85%	93%	99%
Townsville Hospital	50%	50%	68%	78%	92%

Stretcher Times^a

15 mins	Hrs*	30 mins	Hrs*
95%		95%	
59%	3,611	86%	1,945
79%	25	97%	7
37%	252	72%	145
65%	173	87%	95
72%	50	90%	30
98%	1	100%	0
56%	175	87%	64
80%	8	98%	2
66%	49	90%	18
56%	225	84%	133
42%	464	75%	298
91%	9	98%	3
96%	1	100%	0
42%	156	79%	80
62%	27	95%	6
95%	2	100%	1
40%	361	72%	218
48%	215	85%	104
42%	149	75%	87
49%	257	76%	134
44%	191	80%	104
65%	32	94%	5
90%	19	97%	6
31%	614	72%	361
88%	5	98%	1
49%	105	92%	29
86%	21	97%	7
88%	24	99%	7

Average Waiting Times
Triage Categories

1*	2*	3*	4*	5*	Total
Minutes					
0	11	47	68	55	52
0	12	29	57	40	40
1	14	72	106	42	74
0	11	42	62	43	45
1	15	42	56	51	45
0	7	19	40	42	34
0	22	84	87	74	72
0	10	33	57	59	47
0	6	21	41	53	37
0	10	44	92	92	68
0	12	77	119	84	81
0	8	30	73	54	49
4	7	23	36	35	32
0	14	49	106	83	74
0	13	37	65	47	53
0	5	18	44	51	37
0	24	91	124	86	90
0	7	54	81	83	53
0	4	25	53	46	35
0	2	33	58	48	38
0	13	62	85	64	68
0	12	55	84	72	64
0	16	50	59	53	50
0	9	41	57	39	39
0	6	37	55	47	45
0	8	16	24	30	19
0	10	40	95	89	70
0	6	22	53	53	37

Average Length of Stay
Admitted
Triage Categories

1*	2*	3*	4*	5*	Total
HH:MM					
05:34	07:39	08:34	08:33	05:45	08:14
03:39	08:36	08:46	08:26	02:19	08:35
06:03	08:44	09:19	08:41	06:57	08:59
07:18	11:40	11:25	11:40	12:16	11:26
07:11	08:57	09:03	08:57	18:05	09:01
02:47	02:43	03:46	04:03	08:14	03:46
05:20	06:43	09:37	08:42	04:51	08:22
04:53	04:03	04:34	05:11	02:32	04:35
03:36	09:42	09:04	09:07	06:16	08:51
04:41	05:12	05:33	06:10	06:42	05:37
06:49	08:58	10:08	09:47	03:38	09:38
04:08	06:14	05:49	06:32	05:07	05:57
01:49	05:49	05:46	05:15	07:07	05:34
07:05	08:46	10:13	10:40	10:01	10:03
05:16	05:11	06:14	07:13	02:58	06:18
04:36	04:00	04:35	04:35	03:48	04:28
06:33	10:40	11:00	11:03	05:41	10:49
05:47	07:36	09:29	08:44	07:00	08:36
04:01	08:07	07:46	07:41	06:12	07:47
05:50	05:29	06:58	08:30	06:34	06:34
04:09	09:23	10:30	12:34	05:06	10:28
05:40	07:02	09:22	08:45	10:08	08:52
05:53	07:42	08:15	08:09	03:41	07:59
06:31	07:56	09:24	08:38	03:03	08:38
05:47	06:52	06:28	06:14	02:53	06:24
03:41	04:29	05:33	05:37	04:29	05:12
05:01	06:49	07:10	08:20	06:13	07:19
04:38	10:43	10:56	10:50	09:53	10:42

Average Length of Stay
Non-Admitted
Triage Categories

1*	2*	3*	4*	5*	Total
HH:MM					
06:19	04:30	03:45	02:47	01:52	03:09
04:10	05:23	03:13	02:28	01:38	02:54
03:55	04:14	04:00	03:21	01:26	03:28
02:51	04:03	03:11	02:47	01:33	02:59
00:00	02:34	02:17	02:02	01:42	02:08
00:00	02:11	01:59	01:43	01:12	01:41
07:18	05:06	05:06	03:30	02:30	04:27
01:43	02:25	01:57	01:47	01:38	01:49
00:00	05:32	03:27	02:15	01:42	02:28
00:14	03:45	03:37	03:30	02:41	03:26
11:01	05:55	05:00	04:29	03:01	04:49
03:31	04:28	02:38	02:33	01:48	02:37
00:00	05:38	03:04	01:47	01:06	01:55
04:25	03:25	03:56	03:53	02:19	03:45
00:00	02:54	02:37	02:13	01:40	02:18
03:23	03:15	02:22	01:51	01:30	01:54
07:33	04:09	04:16	03:50	02:32	03:58
07:19	06:01	05:41	04:09	02:59	05:01
00:00	03:55	04:06	03:16	01:42	03:29
00:00	01:57	03:49	03:23	02:25	03:30
08:31	04:58	03:47	02:45	02:03	03:12
00:00	04:41	03:44	03:08	02:27	03:26
11:02	04:11	03:19	02:27	01:33	02:57
05:38	04:47	04:51	03:36	02:01	04:03
04:19	02:51	02:54	02:17	02:00	02:26
04:00	03:41	02:56	02:16	01:51	02:35
00:49	03:43	02:57	02:44	02:20	02:48
04:12	04:00	03:10	02:26	01:40	02:42

Section F:- Shows the percentage of Inpatient Admissions / Transfers / Died in ED admitted within 8, 12, 16, 24 and 48hrs after arrival. (excluding Admissions to DEM & the Observation Ward: Departure Status 8 & 9); (8* including Admissions to DEM & the Observation Ward: Departure Status 8 & 9).
 Colour coding for 8hrs column based on QLD Health benchmark. Colouring for % column:- Group 1: between 61-63.7% Group 2:- between 58.1% - 60.9% Group 3:- <= 58%.

Section G:- (QAS Data)^a Compares the total number of Ambulance Arrivals against those that remained on the ambulance stretcher longer than 15 or 30 minutes.
 Colour coding for 15 and 30 mins columns based on proposed incentive targets. Colouring for Hrs columns:- Group 1: >= 1 Day Group 2:- >= 1 Week

Section H:- Shows the average waiting time for each Triage Category (excludes Did Not Waits)

Section I:- Shows the average length of stay for Admitted presentations for each Triage Category (Departure Status of 1,3,6,7,8,9; excludes Did Not Waits)

Section J:- Shows the average length of stay for Non-Admitted presentations for each Triage Category (Departure Status of 2,5; excludes Did Not Waits)

Emergency Department Presentations by Triage and Departure Status for August 2009

Facility	Triage 1							Triage 2						Triage 3						
	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred
Bundaberg Hospital	4			3	2		1	147			146	7	14	380		11	1	1,012	16	24
Caboolture Hospital	11			1	3		8	243	3	2	154	8	45	556		98		836	21	76
Cairns Base Hospital	26			2	4			285	1		207	6	18	582	1	45		1,093	20	19
Caloundra Hospital	1						1	66		2	45		59	191		18		558	6	122
Gladstone Hospital	4	1						58			28		1	144		3		296	1	13
Gold Coast Hospital	56			8	8		1	482	2	1	376	17	1	775		385		1,824	42	9
Gympie Hospital	2				1		2	71		1	42	1	14	237		19	1	481	3	49
Hervey Bay Hospital	7			3				60			68	5	6	194		7	3	489	10	14
Ipswich Hospital	22				1		5	170	1	2	60	1	11	578		24	1	721	22	33
Logan Hospital	25	3		1	13		9	211	5	2	278	20	30	563		304		1,850	59	56
Mackay Base Hospital	25			1	8			128	1		96	5	2	295		28		1,061	7	4
Maryborough Hospital							4	1			53		46	17		3		272	4	76
Mater Adult Public Hospital	7				1			119			61	4	12	385		27		544	20	36
Mater Children's Public Hospital	11							108			109		18	389				633	2	71
Mount Isa Hospital	3			2	1			64	1		53	5	1	186		7		497	16	2
Nambour Hospital	17			2		1	2	309		3	76	5	30	765	1	81		559	20	39
Princess Alexandra Hospital	93			3	31		2	356	3		255	13	11	717		66	1	1,057	21	21
Queen Elizabeth II Jubilee Hospital	9							202			107	12	6	461		47		743	37	31
Redcliffe Hospital	29			1			3	504	1		71	7	30	662		37		1,263	60	63
Redland Hospital	4			2	1		1	66		2	79		30	372		78		1,307	9	127
Robina Hospital	3			1				121			117	7	22	478		125	1	1,114	30	99
Rockhampton Base Hospital	28			1	2		3	169	5	3	196	4	8	438		69		1,427	21	23
Royal Brisbane and Women's Hospital	105		2	1	44	1		379	9	3	388	11	9	807		121	1	1,610	20	8
Royal Children's Hospital	6				2			160			97		2	249		5		502		5
The Prince Charles Hospital	28			3	3			284	2		120	8	15	584		12		998	16	30
Toowoomba Hospital	19		1		1		5	116	1	1	64	2	10	527		15		659	11	18
Townsville Hospital	30			6	1		1	281	1	1	139	15	19	694		7		1,175	45	18
Queensland	575	4	3	41	127	2	48	5,160	36	23	3,485	163	470	12,226	2	1,642	9	24,581	539	1,086

Source: Queensland Health Emergency Department Data Collection

Emergency Department Presentations by Triage and Departure Status for August 2009

Facility	Triage 4						Triage 5						Total	
	Admitted	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice		Transferred
Bundaberg Hospital	93	93		1,230	8	11	4		21		153	1		3,382
Caboolture Hospital	171	404		976	21	19	7	2	57		230	5		3,957
Cairns Base Hospital	185	160		1,178	22	11	6		43		144	3	1	4,062
Caloundra Hospital	69	57		603	16	33	1		6		92	1		1,947
Gladstone Hospital	126	45		1,065	3	8	4	1	44		282	1	1	2,129
Gold Coast Hospital	151	313		1,209	24	9	9		45		149	1		5,897
Gympie Hospital	91	97		1,059	4	11	5		50		305	1	2	2,549
Hervey Bay Hospital	193	60	1	1,374	17	11	37		48		544	2	2	3,155
Ipswich Hospital	202	349		1,370	88	13	12		86		323	15		4,110
Logan Hospital	152	375		1,186	10	14	11		64		186	4	1	5,432
Mackay Base Hospital	92	146		1,517	3	2	2		15		133			3,571
Maryborough Hospital	30	35		1,043	11	49			54		467	1	5	2,171
Mater Adult Public Hospital	179	196		925	19	15	5		74		133	2		2,764
Mater Children's Public Hospital	204	108		2,224	5	19	7		6		150		1	4,065
Mount Isa Hospital	98	130		1,234	13		8		166		647	5		3,139
Nambour Hospital	256	254		555	23	7	10	1	40		84	1		3,141
Princess Alexandra Hospital	165	92		801	14	11	15		47		179	2	2	3,978
Queen Elizabeth II Jubilee Hospital	109	200		1,013	36	4	9		45		173	1		3,245
Redcliffe Hospital	142	161		1,251	202	14	3		32		118	22		4,676
Redland Hospital	78	143		1,270		25	12		21		308		4	3,939
Robina Hospital	139	265		1,249	9	10	4		36		106			3,936
Rockhampton Base Hospital	87	119		1,283	5	3	3	2	16		102	1		4,018
Royal Brisbane and Women's Hospital	201	209		1,328	13	4	22		77		528	1		5,902
Royal Children's Hospital	146	47		1,423	1		15		9		184		2	2,855
The Prince Charles Hospital	105	71		1,212	3	24	3		19		164		1	3,705
Toowoomba Hospital	205	362		1,722	9	2	4		48		82			3,884
Townsville Hospital	408	268		2,150	90	4	11		43	1	146	9	1	5,564
Queensland	4,077	4,759	1	33,450	669	333	229	6	1,212	1	6,112	79	23	101,173

Source: Queensland Health Emergency Department Data Collection