



Group 1 Text Mild Change  
 Group 2 Text Substantial Change  
 Group 3 Text Significant Change (Recommend Review)  
Data Unavailable Data Unavailable  
 \* Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	Attendances Triage Categories					Total*
		1*	2*	3*	4*	5*	
<b>Benchmark</b>							
<b>Queensland</b>		<b>738</b>	<b>10,368</b>	<b>39,234</b>	<b>39,166</b>	<b>7,275</b>	<b>96,781</b>
Cairns	Cairns Base Hospital	36	508	1,447	1,665	230	3,886
Central Queensland	Gladstone Hospital	2	74	464	1,214	326	2,080
	Rockhampton Base Hospital	15	364	1,759	1,503	131	3,772
Children's Health Services	Royal Children's Hospital	20	443	884	1,152	174	2,673
Darling Downs - West Moreton	Ipswich Hospital	21	284	1,386	1,832	547	4,070
	Toowoomba Hospital	26	213	1,275	2,000	122	3,636
Gold Coast	Gold Coast Hospital	42	984	2,830	1,384	194	5,434
	Robina Campus	8	365	1,836	1,337	115	3,661
Mackay	Mackay Base Hospital	17	236	1,201	1,805	183	3,442
Mater	Mater Adult Public Hospital	2	176	982	1,401	155	2,716
	Mater Children's Public Hospital	18	303	1,253	2,261	66	3,901
Metro North	Caboolture Hospital	22	420	1,645	1,554	241	3,882
	Redcliffe Hospital	15	653	2,018	1,653	178	4,517
	Royal Brisbane and Women's Hospital	133	778	2,728	1,640	655	5,934
Metro South	The Prince Charles Hospital	35	460	1,910	1,311	189	3,905
	Logan Hospital	38	586	2,846	1,615	234	5,319
	Princess Alexandra Hospital	155	812	1,710	1,021	269	3,967
Mt Isa	Queen Elizabeth II Jubilee Hospital	10	351	1,194	1,249	228	3,032
	Redland Hospital	9	325	1,882	1,290	438	3,944
Sunshine Coast - Wide Bay	Mount Isa Hospital	13	133	647	1,163	761	2,717
	Bundaberg Hospital	17	324	1,456	1,320	189	3,306
	Caloundra Hospital	8	147	744	825	126	1,850
	Gympie Hospital	4	137	644	984	247	2,016
	Hervy Bay Hospital	8	139	691	1,542	622	3,002
Townsville	Maryborough Hospital	2	121	466	1,154	421	2,164
	Nambour Hospital	23	486	1,353	886	108	2,856
	Townsville Hospital	39	546	1,983	2,405	126	5,099

% Attendance Variation Triage Categories						
1*	2	3	4	5	Total*	
5%	18%	10%	1%	-3%	6%	
50%	-5%	-1%	14%	8%	5%	
-60%	-8%	-9%	11%	16%	5%	
-29%	4%	13%	6%	-19%	8%	
400%	99%	24%	2%	-25%	16%	
-28%	14%	12%	-6%	12%	3%	
13%	21%	12%	1%	-10%	5%	
-33%	34%	10%	-13%	9%	6%	
33%	46%	6%	-16%	-2%	-1%	
-54%	13%	5%	13%	62%	11%	
-83%	24%	29%	-4%	-16%	7%	
100%	33%	24%	10%	-50%	14%	
0%	2%	15%	7%	-2%	9%	
-42%	17%	8%	3%	3%	7%	
20%	-4%	11%	-2%	-3%	4%	
40%	21%	31%	23%	-26%	23%	
0%	15%	4%	-4%	5%	3%	
28%	13%	-8%	6%	45%	3%	
-29%	19%	1%	3%	-5%	3%	
350%	79%	12%	1%	42%	14%	
86%	82%	7%	-21%	-2%	-7%	
-6%	2%	20%	13%	-14%	12%	
100%	11%	-14%	10%	68%	1%	
-50%	23%	14%	1%	4%	6%	
-33%	-4%	14%	6%	-12%	3%	
-50%	29%	36%	11%	-21%	7%	
-12%	17%	10%	-23%	-30%	-4%	
22%	18%	17%	-5%	-53%	2%	

% Seen Within Time Triage Categories						
1	2	3	4	5	Total	
100%	80%	75%	70%	70%	67%	
100%	81%	61%	66%	88%	67%	
100%	85%	67%	69%	90%	72%	
100%	65%	70%	62%	88%	68%	
100%	92%	70%	80%	94%	77%	
100%	95%	48%	65%	94%	66%	
100%	79%	43%	46%	73%	51%	
100%	71%	71%	56%	78%	63%	
98%	52%	38%	57%	84%	48%	
100%	76%	50%	58%	84%	57%	
100%	85%	72%	77%	95%	77%	
100%	76%	34%	36%	68%	40%	
100%	75%	60%	58%	94%	61%	
100%	83%	61%	66%	95%	68%	
100%	93%	81%	73%	89%	80%	
100%	82%	69%	79%	91%	76%	
100%	73%	76%	81%	94%	78%	
100%	73%	57%	68%	89%	64%	
100%	82%	46%	46%	66%	57%	
100%	90%	77%	80%	94%	81%	
100%	88%	51%	58%	95%	62%	
100%	95%	87%	83%	88%	86%	
100%	80%	63%	63%	89%	66%	
100%	86%	56%	58%	92%	62%	
100%	78%	76%	83%	96%	82%	
100%	90%	91%	89%	96%	91%	
100%	87%	85%	87%	95%	88%	
100%	86%	43%	39%	61%	50%	
100%	97%	71%	60%	71%	69%	

Average Waiting Times Triage Categories						
1*	2*	3*	4*	5*	Total	
<b>Minutes</b>						
0	9	37	55	46	41	
0	9	35	48	47	37	
0	9	27	56	45	45	
0	6	27	38	41	29	
0	6	39	54	47	40	
0	9	54	95	82	70	
0	10	27	69	71	49	
0	17	66	70	57	56	
0	10	48	65	63	50	
0	7	24	39	36	31	
0	12	60	99	65	76	
0	10	34	63	34	49	
0	8	35	55	28	39	
0	2	21	50	36	29	
0	8	31	40	39	30	
0	10	23	37	33	26	
0	10	39	52	42	39	
0	8	54	84	81	51	
0	5	23	35	33	26	
0	7	44	61	49	47	
0	5	17	32	40	28	
0	7	32	54	49	38	
0	8	40	60	46	46	
0	9	23	33	30	28	
0	6	15	27	33	25	
0	7	20	31	28	27	
0	8	57	112	119	65	
0	6	26	57	67	39	

Off Stretcher Times <sup>a</sup>			
< 15 mins	Hrs over	< 30 mins	Hrs over
95%		95%	
61%	2,653	88%	1,251
83%	82	94%	51
96%	5	98%	2
94%	9	98%	3
88%	5	98%	2
51%	227	82%	121
86%	19	98%	8
49%	214	84%	78
56%	68	91%	30
90%	7	99%	2
36%	159	79%	74
60%	30	95%	6
46%	132	85%	53
57%	155	84%	71
36%	264	82%	90
48%	124	91%	36
50%	268	83%	154
49%	238	84%	132
33%	190	69%	112
51%	104	88%	45
99%	2	100%	1
75%	42	93%	16
70%	50	89%	28
85%	9	98%	5
74%	34	92%	14
91%	7	97%	3
57%	192	85%	110
90%	16	99%	5

**Section A:-** Displays attendance numbers based on monthly data extract supplied to corporate office.  
**Section B:-** Compares the attendance rates with those 12 months prior.  
**Section C:-** Shows the number of Attendances that are Seen within time as a percentage of the total attendances and compares the percentage seen times against the National Benchmarks.  
 (ATS1- within 2 mins, ATS2-within 10 mins, ATS3-within 30 mins, ATS4-within 60 mins, ATS5-within 120 mins)  
 Colour coding for Triage 1:- Group 1: <=98% Group 2:<=95% Group 3:<=90%; Triage 2:- Group 1: <=78% Group 2:<=75% Group 3:<=70%;  
 Triage 3:- Group 1: <=73% Group 2:<=70% Group 3:<=65%; Triage 4 & 5:- Group 1: <=67% Group 2:<=62% Group 3:<=60%.  
**Section D:-** Shows the Average waiting times in minutes (Arrival to Treatment, excluding 'DNW')  
**Section E:- (QAS Data - eARF Hospitals Cube)** Percentage of patients (QAS Code 1 & 2 Patients only) that are off the stretcher < 15 mins & < 30mins. Total hours over when Off Stretcher > 15 mins & > 30 mins;



Group 1 Text Mild Change Text Data Unavailable  
 Group 2 Text Substantial Change  
 Group 3 Text Significant Change (Recommend Review)  
 \* Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	% Did Not Waits Triage Categories					% of Admissions / Transfers Triage Categories						Access Block (*including admissions to OBS/DEM)				Admitted Triage Categories						Non-Admitted Triage Categories						
		1*	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	6	8	8*	12	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*	Total
	<b>Benchmark</b>	0%	0%	2%	7%	12%	5%	81%	60%	35%	11%	4%	26%	49%	65%	66%	86%	05:21	07:16	07:55	08:07	05:15	07:42	06:08	04:20	03:36	02:34	01:42	02:59
Cairns	Cairns Base Hospital	0%	0%	2%	7%	16%	5%	86%	62%	39%	18%	3%	31%	34%	52%	50%	71%	07:50	10:36	10:25	10:48	15:35	10:31	05:44	03:55	03:30	02:42	01:49	03:01
Central Queensland	Gladstone Hospital	0%	0%	1%	7%	14%	7%	100%	59%	30%	9%	3%	15%	84%	96%	93%	99%	02:09	03:11	04:31	04:39	02:26	04:16	00:00	02:35	02:20	02:05	01:17	02:00
	Rockhampton Base Hospital	0%	2%	2%	4%	5%	3%	87%	60%	30%	8%	2%	23%	53%	72%	63%	87%	03:58	08:30	08:45	07:23	01:10	08:23	05:14	04:20	02:51	01:57	01:21	02:26
Children's Health Services	Royal Children's Hospital	0%	0%	0%	2%	2%	1%	90%	69%	37%	10%	17%	29%	72%	86%	84%	95%	03:47	05:15	05:17	04:44	01:51	05:02	01:42	02:50	02:37	02:16	01:58	02:23
Darling Downs - West Moreton	Ipswich Hospital	0%	0%	2%	19%	21%	12%	100%	75%	50%	12%	2%	28%	61%	82%	82%	97%	03:52	04:47	05:44	06:55	05:09	05:44	00:00	02:52	03:35	03:30	02:31	03:20
	Toowoomba Hospital	0%	0%	1%	10%	23%	6%	92%	67%	39%	10%	4%	24%	57%	75%	75%	91%	04:50	06:51	06:05	07:08	05:14	06:25	03:32	03:07	02:38	02:23	01:53	02:28
Gold Coast	Gold Coast Hospital	0%	0%	11%	20%	24%	12%	88%	53%	27%	9%	1%	27%	43%	65%	64%	87%	04:34	06:47	09:00	07:56	00:56	07:59	04:05	05:20	05:39	03:31	02:16	04:50
	Robina Campus	0%	0%	4%	8%	11%	5%	88%	42%	32%	11%	4%	25%	41%	60%	55%	80%	05:05	08:22	09:38	11:24	05:44	09:39	02:53	04:56	03:56	02:57	01:51	03:31
Mackay	Mackay Base Hospital	0%	0%	1%	4%	5%	3%	88%	64%	32%	7%	1%	20%	61%	78%	77%	91%	03:51	06:49	06:04	06:11	03:18	06:12	05:53	05:06	02:39	01:46	01:19	02:07
Mater	Mater Adult Public Hospital	0%	1%	3%	12%	21%	8%	100%	63%	44%	16%	3%	29%	40%	60%	53%	81%	04:31	08:16	10:03	10:38	11:02	09:58	00:00	03:43	04:15	03:53	02:24	03:53
	Mater Children's Public Hospital	0%	0%	0%	4%	0%	2%	100%	65%	41%	8%	3%	23%	60%	79%	72%	95%	04:47	06:50	06:31	07:08	02:24	06:40	00:00	02:40	02:49	02:18	01:23	02:25
Metro North	Caboolture Hospital	0%	0%	1%	4%	7%	3%	91%	66%	46%	15%	5%	33%	48%	71%	76%	92%	05:02	06:40	06:46	05:20	05:25	06:27	04:01	03:49	03:05	02:16	01:07	02:33
	Redcliffe Hospital	0%	0%	1%	5%	15%	3%	93%	57%	29%	6%	4%	24%	58%	79%	79%	93%	05:14	05:58	06:15	07:51	04:18	06:16	04:31	03:55	03:38	02:58	01:41	03:16
	Royal Brisbane and Women's Hospital	0%	0%	2%	5%	9%	3%	68%	51%	36%	15%	3%	29%	50%	67%	67%	88%	04:50	05:54	07:06	07:14	02:36	06:41	04:22	03:31	04:11	03:13	01:48	03:28
	The Prince Charles Hospital	0%	0%	1%	7%	17%	4%	89%	71%	43%	13%	8%	35%	69%	89%	83%	98%	02:55	04:56	06:12	06:52	06:18	05:54	06:25	03:34	03:22	02:38	02:03	02:59
Metro South	Logan Hospital	0%	1%	4%	7%	17%	5%	71%	47%	22%	9%	2%	20%	32%	51%	51%	75%	06:58	08:43	09:59	10:28	05:53	09:38	12:26	05:32	04:08	03:02	01:52	03:47
	Princess Alexandra Hospital	0%	0%	4%	9%	19%	5%	68%	58%	41%	18%	6%	37%	31%	52%	51%	81%	06:50	08:44	09:38	09:06	06:45	09:03	07:27	05:44	05:35	04:29	03:44	05:07
	Queen Elizabeth II Jubilee Hospital	0%	0%	2%	6%	7%	4%	100%	68%	38%	14%	4%	29%	38%	62%	67%	88%	07:12	07:25	07:19	06:55	04:49	07:14	00:00	03:24	02:49	02:15	01:17	02:25
	Redland Hospital	0%	0%	2%	4%	7%	3%	89%	49%	26%	6%	2%	19%	46%	67%	60%	89%	05:26	07:13	08:51	08:56	06:46	08:27	02:02	05:01	03:27	02:24	01:38	02:54
Mt Isa	Mount Isa Hospital	0%	0%	1%	4%	13%	6%	92%	58%	28%	10%	2%	15%	79%	93%	93%	98%	04:18	04:35	05:02	04:01	03:15	04:34	01:51	02:56	02:13	01:41	01:22	01:44
Sunshine Coast - Wide Bay	Bundaberg Hospital	0%	0%	2%	7%	9%	4%	94%	63%	29%	9%	4%	23%	50%	63%	55%	78%	06:29	09:10	09:12	11:19	06:16	09:25	02:22	04:18	03:07	02:31	02:01	02:49
	Caloundra Hospital	0%	1%	1%	7%	15%	5%	88%	78%	40%	11%	2%	28%	52%	65%	61%	80%	05:41	06:48	09:09	10:50	12:36	08:54	00:27	02:51	02:17	02:04	01:29	02:07
	Gympie Hospital	0%	1%	0%	3%	4%	2%	100%	74%	39%	10%	3%	23%	77%	90%	92%	98%	03:25	04:22	04:42	04:19	01:23	04:29	00:00	02:06	01:49	01:28	01:05	01:31
	Hervy Bay Hospital	0%	0%	0%	2%	6%	2%	50%	44%	35%	12%	3%	17%	45%	67%	63%	84%	04:55	07:44	08:09	08:06	07:07	08:01	02:25	05:45	03:33	01:58	01:20	02:14
	Maryborough Hospital	0%	0%	1%	2%	4%	2%	100%	40%	23%	6%	1%	11%	82%	90%	90%	94%	00:58	04:21	05:07	04:20	02:04	04:37	00:00	04:04	02:51	01:42	00:58	01:51
	Nambour Hospital	0%	0%	3%	16%	29%	8%	96%	77%	53%	26%	10%	47%	43%	61%	58%	82%	05:40	09:00	08:52	09:25	07:27	08:56	06:36	03:37	03:52	03:45	03:08	03:46
Townsville	Townsville Hospital	0%	0%	1%	9%	20%	5%	92%	64%	36%	13%	8%	28%	33%	49%	49%	73%	05:14	09:06	10:24	10:38	10:19	10:00	08:05	04:27	03:13	02:37	01:52	02:56

**Section F:-** Compares the percentage of DNW's against the State for each Triage Category.  
**Section G:-** Shows the number of Admission / Transfers / Died in ED for each ATS as a percentage of total attendances.  
**Section H:-** Shows the percentage of Inpatient Admissions / Transfers / Died in ED admitted within 6, 8 and 12 hrs after arrival.  
 (excluding Admissions to DEM & the Observation Ward: Departure Status 8 & 9); (8\* including Admissions to DEM & the Observation Ward: Departure Status 8 & 9).  
 Colour coding for 8hrs column based on QLD Health benchmark. Colouring for % column:- Group 1: between 61-63.7% Group 2:- between 58.1% - 60.9% Group 3:- <= 58%.  
**Section I:-** Shows the average length of stay for Admitted presentations for each Triage Category (Departure Status of 1,3,6,7,8,9; excludes Did Not Waits) Colour coding for > 06:00 hrs.  
**Section J:-** Shows the average length of stay for Non-Admitted presentations for each Triage Category (Departure Status of 2,5; excludes Did Not Waits) Colour coding for > 06:00 hrs.

Emergency Department Presentations by Triage and Departure Status for May 2010

Facility	Triage 1						Triage 2						Triage 3							
	Admitted	Dead On Arrival	Died In ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred
Bundaberg Hospital	10		3	1		3	193			1	118	2	10	404		23		1,005	12	12
Caboolture Hospital	14			2		6	245		1	2	131	10	31	684		18		845	33	65
Cairns Base Hospital	28	1	1	3	1	2	292			1	189	6	20	539	1	23		836	27	21
Caloundra Hospital	1		1	1		5	74		1		31	1	40	214		8		427	8	87
Gladstone Hospital	2						43				28	2	1	132		4		320		8
Gold Coast Hospital	32		2	5		3	519		2	2	441	15	5	739		302	1	1,730	36	22
Gympie Hospital	1					3	87		1		35		14	197		1		391	4	51
Hervey Bay Hospital	4			4			58				76	2	3	234		1	1	432	14	9
Ipswich Hospital	12		5			4	191	1			66	4	22	655		27	1	636	26	41
Logan Hospital	24			10	1	3	242		3		297	11	33	568		107	1	2,076	37	57
Mackay Base Hospital	14		1	2			149				81	4	2	372		10	1	799	13	6
Maryborough Hospital						2	2				67	5	47	25		3		352	3	83
Mater Adult Public Hospital	2						100		1		63	2	10	391		27		503	18	43
Mater Children's Public Hospital	16					2	167				107		29	426				734	3	90
Mount Isa Hospital	11			1		1	75				53	3	2	177		8		447	13	2
Nambour Hospital	15		2	1		5	337			1	103	7	38	673	2	43	3	570	22	40
Princess Alexandra Hospital	91		9	47	3	5	457		1	4	323	16	11	684		76		894	33	23
Queen Elizabeth II Jubilee Hospital	10						224		1		103	9	14	427		21		703	18	25
Redcliffe Hospital	11			2		2	324			1	267	14	47	510		22	1	1,354	58	73
Redland Hospital	4		2	1		2	119				162	4	40	394		38	1	1,341	5	103
Robina Campus	5		1	1		1	126				204	9	26	471		68		1,168	11	118
Rockhampton Base Hospital	13			2			205		6	1	137	3	12	496		38		1,179	23	23
Royal Brisbane and Women's Hospital	84		4	41	1	3	377				364	19	18	964		49		1,641	64	10
Royal Children's Hospital	16	1	1	1		1	299			1	135	1	7	322		2		558	1	1
The Prince Charles Hospital	27		3	4		1	313		1		125	8	13	773		21	1	1,057	18	40
Toowoomba Hospital	17		1	2		6	140				66	5	2	481		7		755	18	14
Townsville Hospital	32		4	2	1		337			1	192	7	9	703	1	16		1,229	19	15
<b>Queensland</b>	<b>496</b>	<b>2</b>	<b>40</b>	<b>133</b>	<b>7</b>	<b>60</b>	<b>5,695</b>	<b>1</b>	<b>18</b>	<b>15</b>	<b>3,964</b>	<b>169</b>	<b>506</b>	<b>12,655</b>	<b>4</b>	<b>963</b>	<b>11</b>	<b>23,982</b>	<b>537</b>	<b>1,082</b>

Source: Queensland Health Emergency Department Data Collection

**Emergency Department Presentations by Triage and Departure Status for May 2010**

Facility	Triage 4					Triage 5							Total
	Admitted	Did Not Wait	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	
Bundaberg Hospital	102	86	1,113	7	12	7	3	17		162			3,306
Caboolture Hospital	217	64	1,205	47	21	9		17		209	3	3	3,882
Cairns Base Hospital	293	123	1,208	30	11	7		36		183	4		3,886
Caloundra Hospital	70	57	670	4	24	2		19		103	2		1,850
Gladstone Hospital	111	85	1,015		3	10	2	47	1	266			2,080
Gold Coast Hospital	114	282	977	7	4	2		46		145	1		5,434
Gympie Hospital	88	31	854	1	10	7		10		229	1		2,016
Hervey Bay Hospital	175	33	1,312	10	12	20		35		566		1	3,002
Ipswich Hospital	209	353	1,143	120	7	12		116		385	34		4,070
Logan Hospital	133	112	1,352	10	8	3	1	39		189	1	1	5,319
Mackay Base Hospital	127	72	1,597	8	1	2		9		172			3,442
Maryborough Hospital	24	26	1,059	4	41	3		18		396	2	2	2,164
Mater Adult Public Hospital	211	163	1,002	9	16	5		33		115	2		2,716
Mater Children's Public Hospital	162	81	1,992	4	22	2				63	1		3,901
Mount Isa Hospital	113	52	983	14	1	15		100		643	2	1	2,717
Nambour Hospital	218	144	497	18	9	11		31		66			2,856
Princess Alexandra Hospital	171	89	742	11	8	15		51		197	5	1	3,967
Queen Elizabeth II Jubilee Hospital	155	70	999	9	16	8		16		202		2	3,032
Redcliffe Hospital	80	87	1,360	110	16	5		27		127	17	2	4,517
Redland Hospital	67	50	1,161	2	10	8		17		409	2	2	3,944
Robina Campus	123	113	1,072	4	25	5		13		97			3,661
Rockhampton Base Hospital	119	67	1,305	6	6	3	1	7		119	1		3,772
Royal Brisbane and Women's Hospital	243	83	1,280	29	5	18		62		567	8		5,934
Royal Children's Hospital	109	26	1,016		1	29		4		141			2,673
The Prince Charles Hospital	154	98	1,037	4	18	16		33		139	1		3,905
Toowoomba Hospital	207	199	1,589	4	1	5		28		89			3,636
Townsville Hospital	313	221	1,759	108	4	10		25		87	4		5,099
<b>Queensland</b>	<b>4,108</b>	<b>2,867</b>	<b>31,299</b>	<b>580</b>	<b>312</b>	<b>239</b>	<b>7</b>	<b>856</b>	<b>1</b>	<b>6,066</b>	<b>91</b>	<b>15</b>	<b>96,781</b>

Source: Queensland Health Emergency Department Data Collection