



Group 1 Text Mild Change  
 Group 2 Text Substantial Change  
 Group 3 Text Significant Change (Recommend Review)  
Data Unavailable Data Unavailable \* Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	Attendances					Total*	% Attendance Variation						% Seen Within Time						Average Waiting Times					Off Stretcher Times <sup>#</sup>				
		1*	2*	3*	4*	5*		1*	2	3	4	5	Total*	1	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	< 15 mins	Hrs over	< 30 mins	Hrs over
<b>Benchmark Queensland</b>		<b>746</b>	<b>10,151</b>	<b>38,846</b>	<b>40,258</b>	<b>7,822</b>	<b>97,823</b>	<b>0%</b>	<b>15%</b>	<b>10%</b>	<b>1%</b>	<b>-10%</b>	<b>5%</b>	<b>100%</b>	<b>80%</b>	<b>75%</b>	<b>70%</b>	<b>70%</b>	<b>65%</b>	<b>0</b>	<b>9</b>	<b>41</b>	<b>59</b>	<b>48</b>	<b>45</b>	<b>95%</b>	<b>3,223</b>	<b>95%</b>	<b>1,696</b>
Cairns	Cairns Base Hospital	26	478	1,436	1,661	320	3,921	-7%	0%	-2%	0%	73%	3%	100%	88%	78%	76%	96%	80%	0	7	23	38	31	27	89%	31	97%	13
Central Queensland	Gladstone Hospital	5	90	493	1,213	355	2,156	25%	3%	5%	12%	-15%	4%	100%	84%	77%	80%	92%	82%	0	7	23	38	41	33	98%	2	99%	1
	Rockhampton Base Hospital	14	327	1,751	1,437	169	3,698	-7%	0%	17%	-10%	5%	3%	100%	87%	64%	76%	92%	72%	0	7	33	42	43	34	93%	9	99%	4
Children's Health Services	Royal Children's Hospital	12	412	908	1,173	207	2,712	33%	49%	36%	-7%	-10%	11%	100%	97%	58%	71%	97%	73%	0	5	32	47	40	34	91%	3	99%	1
Darling Downs - West Moreton	Ipswich Hospital	21	310	1,219	2,023	558	4,131	-28%	17%	2%	8%	-12%	3%	100%	73%	47%	45%	70%	51%	0	10	51	94	89	71	57%	167	87%	84
	Toowoomba Hospital	15	227	1,357	1,995	115	3,709	-32%	5%	7%	-1%	-24%	1%	100%	74%	62%	43%	72%	53%	0	9	32	91	81	61	87%	13	99%	4
Gold Coast	Gold Coast Hospital	64	1,025	3,034	1,415	184	5,722	-20%	26%	11%	-16%	-1%	4%	100%	65%	32%	49%	71%	44%	0	16	83	87	92	69	46%	287	79%	124
	Robina Campus	10	368	1,839	1,454	124	3,795	67%	35%	7%	-7%	-8%	3%	100%	82%	49%	53%	82%	55%	0	8	51	77	63	56	52%	78	89%	32
Mackay	Mackay Base Hospital	18	224	1,122	1,654	158	3,176	-59%	-9%	3%	3%	13%	2%	100%	80%	82%	73%	83%	78%	0	8	21	42	47	32	89%	10	98%	2
Mater	Mater Adult Public Hospital	10	163	957	1,468	156	2,754	150%	1%	26%	-6%	-29%	2%	90%	71%	33%	31%	59%	36%	1	11	65	107	91	83	35%	219	74%	128
	Mater Children's Public Hospital	16	268	1,163	2,124	77	3,648	33%	42%	39%	0%	-76%	4%	100%	76%	54%	60%	97%	61%	0	9	36	60	40	48	63%	20	97%	2
Metro North	Caboolture Hospital	14	438	1,612	1,568	280	3,912	-18%	-3%	23%	12%	4%	14%	100%	83%	63%	67%	96%	69%	0	7	35	57	31	40	45%	155	84%	71
	Redcliffe Hospital	19	600	2,136	1,793	166	4,714	-39%	26%	9%	6%	11%	9%	100%	89%	67%	65%	86%	70%	0	4	34	62	45	40	49%	213	78%	110
	Royal Brisbane and Women's Hospital	131	839	2,462	1,851	822	6,105	4%	7%	-6%	11%	27%	4%	100%	81%	65%	76%	90%	74%	0	9	35	43	40	34	34%	344	77%	154
	The Prince Charles Hospital	34	448	1,703	1,339	260	3,784	42%	13%	10%	27%	37%	18%	94%	72%	80%	87%	93%	83%	1	9	20	29	34	23	49%	127	89%	44
Metro South	Logan Hospital	50	541	2,742	1,716	203	5,252	0%	-5%	0%	-4%	0%	-2%	100%	65%	40%	43%	66%	45%	0	14	59	85	85	62	39%	461	74%	307
	Princess Alexandra Hospital	164	721	1,789	1,089	283	4,046	38%	6%	-10%	14%	16%	1%	100%	75%	43%	51%	70%	55%	0	10	56	75	73	51	45%	277	80%	150
	Queen Elizabeth II Jubilee Hospital	9	397	1,325	1,170	201	3,102	29%	23%	8%	-5%	-34%	0%	100%	81%	61%	61%	86%	65%	0	8	40	66	53	46	29%	284	60%	199
	Redland Hospital	6	339	1,893	1,164	425	3,827	-45%	67%	11%	-12%	14%	6%	100%	81%	47%	57%	94%	58%	0	10	50	64	44	50	44%	174	79%	89
Mt Isa	Mount Isa Hospital	5	118	656	1,419	907	3,105	67%	31%	32%	8%	-26%	-1%	100%	91%	89%	86%	91%	88%	0	5	16	28	39	27	96%	2	100%	1
Sunshine Coast - Wide Bay	Bundaberg Hospital	15	254	1,319	1,435	183	3,206	-21%	-5%	22%	9%	-9%	11%	100%	74%	70%	75%	91%	74%	0	8	26	43	44	33	83%	18	97%	4
	Caloundra Hospital	3	152	775	866	88	1,884	-63%	41%	-10%	21%	-21%	4%	100%	72%	58%	66%	93%	65%	0	14	35	51	43	40	75%	39	90%	22
	Gympie Hospital	6	140	717	991	235	2,089	0%	40%	50%	-2%	4%	15%	100%	73%	79%	82%	97%	82%	0	10	22	35	31	28	88%	6	98%	3
	Hervey Bay Hospital	7	145	679	1,572	572	2,975	600%	38%	22%	13%	-16%	9%	100%	90%	91%	86%	91%	88%	0	5	15	30	38	27	74%	32	94%	14
	Maryborough Hospital	5	113	345	1,177	509	2,149	-17%	33%	29%	6%	0%	9%	100%	80%	83%	81%	90%	84%	0	9	19	36	38	32	95%	1	100%	0
	Nambour Hospital	25	503	1,363	923	112	2,926	0%	38%	14%	-16%	-37%	2%	100%	70%	34%	39%	68%	44%	0	15	72	115	103	74	53%	239	80%	134
Townsville	Townsville Hospital	42	511	2,051	2,568	153	5,325	14%	9%	20%	-2%	-59%	2%	100%	90%	71%	55%	73%	66%	0	6	29	64	60	43	90%	15	99%	3

**Section A:-** Displays attendance numbers based on monthly data extract supplied to corporate office.  
**Section B:-** Compares the attendance rates with those 12 months prior.  
**Section C:-** Shows the number of Attendances that are Seen within time as a percentage of the total attendances and compares the percentage seen times against the National Benchmarks.  
 (ATS1- within 2 mins, ATS2- within 10 mins, ATS3- within 30 mins, ATS4- within 60 mins, ATS5- within 120 mins)  
 Colour coding for Triage 1:- Group 1: <=98% Group 2: <=95% Group 3: <=90%; Triage 2:- Group 1: <=78% Group 2: <=75% Group 3: <=70%;  
 Triage 3:- Group 1: <=73% Group 2: <=70% Group 3: <=65%; Triage 4 & 5:- Group 1: <=67% Group 2: <=62% Group 3: <=60%.  
**Section E:- (QAS Data)** Percentage of patients that are off the stretcher < 15 mins & < 30mins. Total hours over when Off Stretcher > 15 mins & > 30 mins



Group 1 Text Mild Change  Data Unavailable  
 Group 2 Text Substantial Change  
 Group 3 Text Significant Change (Recommend Review)  
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District	HOSPITAL	% Did Not Waits Triage Categories						% of Admissions / Transfers Triage Categories						Access Block (*including admissions to OBS/DEM)				Admitted Triage Categories						Non-Admitted Triage Categories					
		1*	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	6	8	8*	12	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*	Total
	<b>Benchmark</b>																												
	<b>Queensland</b>	0%	0%	3%	8%	13%	6%	77%	59%	35%	12%	4%	26%	48%	65%	63%	83%	05:31	07:30	08:21	08:23	05:11	08:03	06:05	04:32	03:50	02:41	01:47	03:08
Cairns	Cairns Base Hospital	0%	0%	1%	5%	9%	3%	92%	59%	39%	18%	3%	30%	38%	53.2%	51.2%	67%	05:30	10:55	10:53	10:43	08:16	10:43	04:18	03:50	03:28	02:37	01:35	02:53
Central Queensland	Gladstone Hospital	0%	0%	0%	4%	6%	3%	100%	56%	28%	9%	3%	14%	89%	97.0%	93.9%	100%	01:03	02:55	04:11	03:42	02:25	03:42	00:00	02:46	02:04	01:40	01:14	01:41
	Rockhampton Base Hospital	0%	0%	2%	5%	8%	3%	86%	56%	30%	8%	1%	23%	48%	67.5%	58.9%	85%	03:28	08:20	09:13	10:03	02:18	09:02	05:17	05:04	03:14	02:12	01:17	02:45
Children's Health Services	Royal Children's Hospital	0%	0%	0%	2%	4%	1%	92%	68%	34%	12%	23%	29%	71%	87.7%	84.1%	97%	03:19	05:24	05:38	04:42	02:30	05:10	05:11	02:45	02:15	02:03	01:43	02:08
Darling Downs - West Moreton	Ipswich Hospital	0%	0%	2%	18%	22%	12%	95%	71%	47%	13%	3%	26%	62%	82.1%	82.0%	96%	04:26	04:57	05:49	06:31	04:54	05:46	01:55	03:49	03:26	03:24	02:26	03:16
	Toowoomba Hospital	0%	0%	1%	16%	30%	10%	87%	63%	43%	11%	2%	26%	56%	71.4%	71.4%	90%	03:44	06:09	06:33	07:26	02:47	06:39	04:43	03:08	02:44	02:45	01:51	02:44
Gold Coast	Gold Coast Hospital	0%	0%	12%	19%	28%	12%	81%	52%	25%	8%	2%	26%	40%	61.4%	59.0%	83%	05:12	06:58	09:44	09:10	07:18	08:31	08:01	05:21	05:49	03:41	02:41	05:02
	Robina Campus	0%	0%	8%	11%	14%	8%	80%	49%	30%	9%	5%	23%	33%	52.2%	47.4%	75%	03:56	07:50	10:47	11:31	07:21	10:12	05:12	04:59	04:49	03:18	02:42	04:04
Mackay	Mackay Base Hospital	0%	0%	0%	4%	11%	3%	83%	58%	32%	9%	3%	21%	66%	80.0%	78.0%	94%	04:23	05:56	05:47	05:50	06:39	05:48	03:07	04:33	02:35	02:01	01:34	02:16
Mater	Mater Adult Public Hospital	0%	0%	3%	15%	24%	10%	50%	63%	43%	16%	4%	27%	31%	51.4%	44.2%	75%	03:41	10:04	11:14	11:51	12:58	11:13	01:55	03:43	04:50	04:08	03:07	04:15
	Mater Children's Public Hospital	0%	0%	0%	3%	0%	2%	88%	61%	41%	8%	4%	23%	59%	79.2%	74.6%	94%	03:20	06:45	06:33	06:59	05:16	06:42	03:20	02:40	02:50	02:11	01:31	02:21
Metro North	Caboolture Hospital	0%	0%	2%	6%	7%	4%	64%	66%	40%	17%	6%	32%	50%	70.0%	71.0%	90%	05:17	07:02	06:58	06:51	04:35	06:55	05:04	03:46	03:22	02:23	01:17	02:44
	Redcliffe Hospital	0%	0%	1%	8%	17%	4%	84%	63%	34%	8%	1%	27%	52%	73.2%	72.3%	90%	04:35	06:12	07:15	07:42	03:46	06:57	08:07	03:43	03:43	03:09	01:53	03:22
	Royal Brisbane and Women's Hospital	0%	0%	1%	5%	8%	3%	63%	48%	36%	17%	4%	28%	47%	61.1%	61.1%	79%	05:34	06:45	08:22	08:25	05:53	07:49	06:17	04:18	04:42	03:35	02:01	03:49
	The Prince Charles Hospital	6%	0%	1%	6%	17%	4%	82%	73%	45%	11%	4%	34%	71%	90.1%	84.2%	99%	03:59	04:48	06:00	06:52	07:03	05:46	04:27	03:18	03:14	02:28	02:12	02:47
Metro South	Logan Hospital	0%	0%	7%	14%	35%	10%	64%	41%	24%	10%	1%	21%	27%	43.5%	43.6%	68%	05:25	10:30	11:08	11:51	07:48	10:56	05:34	06:32	04:57	04:02	03:12	04:43
	Princess Alexandra Hospital	1%	0%	3%	10%	14%	5%	69%	56%	41%	18%	7%	36%	35%	54.2%	52.8%	80%	06:46	08:20	09:15	09:48	07:22	08:52	07:05	06:05	06:03	04:19	03:15	05:15
	Queen Elizabeth II Jubilee Hospital	0%	0%	3%	11%	13%	6%	100%	68%	37%	12%	6%	30%	31%	49.8%	55.5%	78%	04:36	08:14	08:35	08:31	03:41	08:22	00:00	04:10	03:40	03:12	01:50	03:20
	Redland Hospital	0%	0%	3%	6%	4%	4%	83%	50%	27%	7%	3%	21%	40%	58.7%	53.7%	80%	08:37	08:28	09:23	08:42	07:44	09:05	00:00	04:45	03:47	02:40	01:41	03:10
Mt Isa	Mount Isa Hospital	0%	0%	1%	6%	15%	7%	100%	53%	22%	7%	1%	10%	71%	86.6%	86.6%	94%	04:19	04:02	06:07	06:35	05:24	05:48	00:00	03:08	02:00	01:34	01:19	01:37
Sunshine Coast - Wide Bay	Bundaberg Hospital	0%	0%	1%	4%	10%	3%	93%	57%	28%	9%	4%	21%	59%	74.5%	63.9%	87%	07:14	07:57	08:16	08:38	02:47	08:12	06:06	04:46	03:02	02:14	01:51	02:37
	Caloundra Hospital	0%	1%	1%	7%	9%	4%	67%	70%	36%	11%	2%	26%	38%	55.1%	54.7%	74%	10:36	09:27	09:31	09:01	03:15	09:23	03:58	02:58	02:19	01:56	01:26	02:05
	Gympie Hospital	0%	0%	0%	4%	8%	3%	100%	78%	34%	9%	2%	22%	84%	93.3%	92.7%	99%	04:27	03:57	04:13	03:58	02:21	04:05	00:00	02:02	01:38	01:26	01:05	01:28
	Hervey Bay Hospital	0%	1%	0%	2%	7%	3%	86%	43%	32%	14%	3%	18%	53%	73.8%	72.6%	90%	05:26	06:35	07:19	06:38	05:25	06:51	05:12	05:02	03:09	01:58	01:24	02:11
	Maryborough Hospital	0%	1%	0%	3%	6%	3%	100%	29%	26%	6%	1%	10%	83%	91.4%	91.4%	95%	01:51	05:44	03:55	04:04	02:11	04:09	00:00	04:39	02:53	01:48	01:10	01:54
	Nambour Hospital	0%	0%	3%	18%	29%	8%	100%	77%	54%	24%	8%	47%	38%	54.5%	50.9%	75%	06:54	10:04	09:39	10:06	07:02	09:47	00:00	04:08	04:06	03:49	02:56	03:55
Townsville	Townsville Hospital	0%	0%	1%	11%	24%	7%	88%	70%	36%	13%	2%	28%	34%	50.3%	50.3%	73%	05:41	09:14	10:00	10:32	04:34	09:49	03:25	04:09	03:24	02:46	01:46	03:02

**Section F:-** Compares the percentage of DNW's against the State for each Triage Category.  
**Section G:-** Shows the number of Admission / Transfers / Died in ED for each ATS as a percentage of total attendances.  
**Section H:-** Shows the percentage of Inpatient Admissions / Transfers / Died in ED admitted within 6, 8 and 12 hrs after arrival.  
 (excluding Admissions to DEM & the Observation Ward: Departure Status 8 & 9); (8\* including Admissions to DEM & the Observation Ward: Departure Status 8 & 9).  
 Colour coding for 8hrs column based on QLD Health benchmark. Colouring for % column:- Group 1: between 61-63.7% Group 2:- between 58.1% - 60.9% Group 3:- <= 58%.  
**Section I:-** Shows the average length of stay for Admitted presentations for each Triage Category (Departure Status of 1,3,6,7,8,9; excludes Did Not Waits) Colour coding for > 06:00 hrs.  
**Section J:-** Shows the average length of stay for Non-Admitted presentations for each Triage Category (Departure Status of 2,5; excludes Did Not Waits) Colour coding for > 06:00 hrs.

Emergency Department Presentations by Triage and Departure Status for March 2010

Facility	Triage 1							Triage 2						Triage 3						
	Admitted	Dead On Arrival	Did Not Wait	Died In ED	Discharged	Left Against Advice	Transferred	Admitted	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred
Bundaberg Hospital	13			1	1			136			107	3	8	344		9		930	8	28
Caboolture Hospital	7				5		2	253	1		144	4	36	590	1	26		896	38	61
Cairns Base Hospital	18			5	2		1	258			189	7	24	536		10		851	18	21
Caloundra Hospital	2				1			55	1	1	44	1	50	181		11	1	474	8	100
Gladstone Hospital	5							49			40		1	129		1		354	2	7
Gold Coast Hospital	42			6	11	1	4	526	3	1	472	17	6	729		365		1,867	49	24
Gympie Hospital	3			2			1	86			30	1	23	208		2		467	4	36
Hervey Bay Hospital	6				1			61	1		78	3	2	206		2		453	8	10
Ipswich Hospital	15			4	1		1	206		1	85	4	14	545		24		603	22	25
Logan Hospital	22	2		3	14	2	7	190	1	1	306	13	30	592		185	2	1,873	38	52
Mackay Base Hospital	12			2	3		1	128			92	3	1	349	1	4		751	12	5
Maryborough Hospital	1			2			2	3	1		77	2	30	13				251	3	78
Mater Adult Public Hospital	4			1	3	2		94			54	6	9	367		31		497	21	41
Mater Children's Public Hospital	13				2		1	139			105		24	402		3		682	4	72
Mount Isa Hospital	3			2				62			52	3	1	135		5		494	15	7
Nambour Hospital	20			3			2	348	1	1	106	7	40	702		46	1	567	17	30
Princess Alexandra Hospital	105		1	5	48	2	3	387		2	308	10	14	703		52		980	28	26
Queen Elizabeth II Jubilee Hospital	8						1	259	1		114	12	11	465		45		760	29	26
Redcliffe Hospital	11	1		1	2		4	333			214	6	47	658		30		1,331	52	65
Redland Hospital	4	1		1				127	1	1	167	1	42	418		62		1,303	9	101
Robina Campus	4				2		4	150			184	4	30	450		142	1	1,131	19	96
Rockhampton Base Hospital	10			2	1	1		169			139	5	14	502		42		1,153	23	31
Royal Brisbane and Women's Hospital	79			3	47	1	1	392		4	414	20	9	876		26		1,484	61	15
Royal Children's Hospital	11				1			277			131		4	311		1		593	1	2
The Prince Charles Hospital	24		2	3	3	1	1	310	1		114	6	17	735		18	1	906	15	28
Toowoomba Hospital	9			1	2		3	131			81	2	13	566		18		744	12	17
Townsville Hospital	34			2	5		1	333		2	137	15	24	730		16	1	1,249	38	17
<b>Queensland</b>	<b>485</b>	<b>4</b>	<b>3</b>	<b>49</b>	<b>155</b>	<b>10</b>	<b>40</b>	<b>5,462</b>	<b>12</b>	<b>14</b>	<b>3,984</b>	<b>155</b>	<b>524</b>	<b>12,442</b>	<b>2</b>	<b>1,176</b>	<b>7</b>	<b>23,644</b>	<b>554</b>	<b>1,021</b>

Source: Queensland Health Emergency Department Data Collection

Emergency Department Presentations by Triage and Departure Status for March 2010

Facility	Triage 4							Triage 5							Total
	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	
Bundaberg Hospital	122		64		1,224	17	8	6		19		157		1	3,206
Caboolture Hospital	237		101		1,152	45	33	16		19		242	3		3,912
Cairns Base Hospital	295		77	1	1,245	37	6	7		29		273	7	4	3,921
Caloundra Hospital	70		58		710	2	26	1		8		78		1	1,884
Gladstone Hospital	104		45		1,058	1	5	8	2	21	1	323			2,156
Gold Coast Hospital	114		274		1,011	10	6	3		52		129			5,722
Gympie Hospital	81		40		857	4	9	5		18		212			2,089
Hervey Bay Hospital	203		37		1,299	13	20	16		39		511	4	2	2,975
Ipswich Hospital	254		356		1,274	136	3	17		122		392	26	1	4,131
Logan Hospital	160		244		1,276	18	18	3		71		129			5,252
Mackay Base Hospital	151		67		1,427	6	3	4		17		136	1		3,176
Maryborough Hospital	25		37		1,057	9	49	2		28		472	2	5	2,149
Mater Adult Public Hospital	218		219		994	24	13	7		38		107	4		2,754
Mater Children's Public Hospital	163		69		1,871	8	13	3				74			3,648
Mount Isa Hospital	97		79		1,235	7	1	12		137		752	6		3,105
Nambour Hospital	217		167		512	20	7	8		33		69	1	1	2,926
Princess Alexandra Hospital	185		105		769	15	15	17		39		224	1	2	4,046
Queen Elizabeth II Jubilee Hospital	132		127		887	17	7	10		27		162		2	3,102
Redcliffe Hospital	138		137		1,352	152	14	2		28		121	15		4,714
Redland Hospital	67		71		1,003	6	17	12	1	18		393		1	3,827
Robina Campus	121		161		1,154	4	14	6		17		101			3,795
Rockhampton Base Hospital	109		70		1,244	9	5	2	1	13		153			3,698
Royal Brisbane and Women's Hospital	311		92		1,384	62	2	34		64		688	35	1	6,105
Royal Children's Hospital	140		25		1,006		2	46		8		152		1	2,712
The Prince Charles Hospital	138		78		1,104	6	13	9		44		203	3	1	3,784
Toowoomba Hospital	216		311		1,461	3	4	2		34		78	1		3,709
Townsville Hospital	339	1	295		1,798	133	2	3		37		106	7		5,325
<b>Queensland</b>	<b>4,407</b>	<b>1</b>	<b>3,406</b>	<b>1</b>	<b>31,364</b>	<b>764</b>	<b>315</b>	<b>261</b>	<b>4</b>	<b>980</b>	<b>1</b>	<b>6,437</b>	<b>116</b>	<b>23</b>	<b>97,823</b>

Source: Queensland Health Emergency Department Data Collection